

Government Reform

Local Government Innovation Fund

Charter Agencies Grants

Payments to Public Strategies Group



Government Reform Activities

- Accountable Government Act
 - A. Strategic and performance planning
 - B. Performance measurement and data
 - C. Annual performance reporting
 - D. Performance based contracts
 - E. Individual performance plans
- Iowa Excellence (Baldrige)
- I/3 Budget links dollars to results
- Iowa's Reinvention Master Agreement



Iowa's Reinvention Master Agreement

No risk to the State of Iowa

A model for performance-based contracts

Interests aligned

Two major components: Reinvention Services and Projects



Reinvention Services

Iowa's Performance and Accountability System

Leadership Agenda

Flexible Performance Agreements

Results Iowa Website: www.resultsiowa.org

Reinvention Forums

Front-Line Reinvention Teams

"Learning on the Go"



Reinvention Services

Market Budgeting

Labor-Management Relationship

Executive Advising and Coaching

Reporting and Communications



Project: Smart Spending Addendum

- Local Government Reinvention
- Charter Agencies
- Child Welfare Reform



Local Government Reinvention

- State-Local Framework
- Freedom Communities
- Virtual Marketplace
- Innovation Fund

70 applications totaling \$5.1 million

GIS systems, office consolidations, water heating, wind turbines,...



Department of Natural Resources

Commitment to reduce expenditures by \$50,000 and increase revenues by \$150,000. Expenditure reduction completed.

Key Results sought include:

- Organize and hold a Water Quality Summit, leading to a strategy to eliminate impaired waters by 2010
- Develop a nutrient budget for each watershed in Iowa
- •Promote renewable energy use; create two megawatts of new renewable energy production
- Educate 2,000 stakeholders on renewable energy
- Increase non-general funds by 2%

Grant Fund allocation of \$100,000 to create a revolving fund to seed entrepreneurial projects; claimed on 1-29-04.



Department of Human Services

Commitment to reduce expenditures by \$1,000,000. Expenditure reduction completed.

Key Results sought include:

- •Increase Title IV-E eligible children by 15% by 7-1-04
- •Reduce state and federal funds Medicaid drug costs by \$20,000,000 by 1-1-05
- •Reduce Medicaid costs related to diabetes, hypertension, and cardiovascular disease by \$500,000
- •Increase Medicaid federal fund access for lowa schools by 10%

Grant Fund allocation of \$450,000 to maximize federal fund opportunities, guide IT upgrades, and improve work processes.



Department of Corrections

Commitment to reduce expenditures by \$500,000. Expenditure reduction completed.

Key Results sought include:

- Expand inmate work opportunities by 30%
- Enhance mental health services for offenders
- Develop ICON nursing and medical modules
- •Keep the prison population stable at 8,500
- Increase non-general funds by 2%

No Grant Fund allocation requested.



Department of Revenue

Commitment to increase revenues by \$1,000,000 in the first year and \$1,500,000 in out-years. As of 12-31-03, \$523,000 has been collected and/or saved in interest payments.

Key Results sought include:

- •60% of tax revenues received by EFT by 6-30-04
- •90% of individual income tax refunds issued within 60 days
- •Resolve 60% of net tax dollars billed within 365 days
- Maintain an ROI of 8:1 for enforcement dollars
- •Respond to 95% of taxpayer service contacts in 24 hours

Grant Fund allocation of \$500,000 to support ongoing efforts to increase revenue and reduce interest payments; \$270,000 claimed in Aug 03.



Alcoholic Beverages Division

Commitment to increase revenues by \$1,250,000. Revenues currently running \$2,000,000 ahead of projections.

Key Results sought: Generate \$1,250,000 of additional General Fund revenue, to be achieved through . . .

- •A variable wholesale liquor market program
- Investment in supplier-discounted products
- Increasing the current split-case fee
- Sale of assets and leasing space to state agencies
- Lower operating expenses via the application of technology

Grant Fund allocation of \$300,000 for electronic systems reconfiguration and related equipment; claimed on 1-9-04.



Iowa Veterans Home

Commitment to reduce expenditures by \$1,300,000. Expenditure reduction completed.

Key Results sought include:

- Average a daily census of 731 residents (90% full)
- •Realize a 5% increase in applications to IVH
- Meet or better the state average of 80% for the 32 longterm care quality indicators
- •At least 80% of IVH residents and employees participate in operational planning functions
- •20% of new employees receive formal mentoring

Grant Fund allocation of \$100,000 for IT hardware, software, training, and personnel to develop and implement record systems to better monitor health status; claimed on 10-10-03.



Child Welfare

Gradual move toward purchasing outcomes rather than processes

Flexible funding to let social workers use state dollars for appropriate services

Community care for low risk families

Streamlined documentation



Payments to PSG

| | Savings | Performance |
|----------------|-----------|-------------|
| Maximum | \$3.175 M | \$3.175 M |
| Earned to date | \$3.175 M | \$0.997 M |



Next Steps: Persevere

- Offer suggestions for I/3 reports/data
- Ask for budget performance data
- Encourage continuous improvement